2024 SSC
BY THE NUMBERS

Virginia's Community Colleges
Shared Services Center

ACCOUNTS PAYABLE

69,401 Invoices Processed

1,178 1099s Sent

$581,822,288.77 Total Invoices Paid

CUSTOMER ENGAGEMENT

10,458 Inbound Calls

6,863 Outbound Calls

27,361 Tickets

ATS/HIRE TO RETIRE

2,353 Jobs Posted/2,467 Hiring Proposals

2,972 Onboardings Processed/
607 Offboardings Processed

15,668 HCM Employee Transactions

PAYROLL

246,430 Total Paychecks Issued

13,683 Total W2s Processed

$484,588,211 Payments Processed

PROCUREMENT

44,000 Total Requisitions

$324,000,000 Total Spend

Technology:
Highest Spend Commodity

843 Total Contracts Managed

84 Avg No of Open Complex Procurements

TLAM

39,168 Automated Emails Sent

5,230 Emails Received for Troubleshooting/Assistance

6,350 Queries Parsed and Posted

6,102 Special Requests for Assistance

TRAVEL & EXPENSE

7,831 Reports Exported

2,296 Unique Report Owners

$3,851,225 Total Expense Spend

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